

Cancellation Policy

Last Updated: August 21, 2024

At Mile High Mobile Wellness, we strive to provide our customers with the highest quality service and products. Please review our return and cancellation policy below to understand your rights and responsibilities as a customer.

Return Policy:

1. Medication Sent:

- Once your medication has been shipped, we are unable to issue a refund. All sales are final once the medication leaves our facility due to the nature of prescription drugs and regulatory guidelines.

2. Medication Not Sent:

- If your medication has not yet been shipped but you have already had a consultation with our doctor, you are eligible for a refund minus a \$30 doctor consultation fee. This fee covers the cost of the medical consultation provided.
- If you cancel your order before the doctor consultation, you are eligible for a full refund.